







# **CONTENTS**

	Who are Benham & Reeves
	Why use us4
	An end-to-end service5
0 5	• Investment Advice 6
	• Purchase 7
	Handover and Snagging 7
	<ul><li>Who are In:Style Direct 8</li><li>Furnishing Packages 9</li></ul>
	Interior Design
	Property Refurbishment 11
	Lettings and Rental Service     12
	• Property Management 13
Y V	• Tax Return Service 14
	• Sales 15
	London-wide Branches 16
	International Network 17
hanhams.com	Our Directors
www.benhams.com	
• 📗	
	ZBenham
	Cociliam
	(X RAQUAL
	- Luces 62
i la	
Man Waller	
599	
Opening times	day 9am-6pm Tel 020 8732 7980
Monday-Thurso	day 9am-6pm Tel 020 8732 7980
Friday 9am-53 Saturday 9.30a	
Saturday 9,308	
	m-1pm www.benhams.com

### WHO ARE BENHAM AND REEVES

Working at the heart of the London property market since 1958, our group of companies has a unique insight into investing in the world's capital city. Throughout the life cycle of property investment, we provide a complete end-to-end service, driven by our commitment to help clients build profitable portfolios in one of the world's best yet complex property markets.

#### **OUR EXPERIENCE**

International property company operating in London for over six decades, one of the oldest, independently-owned property investment consultants and rental specialists

16 prominently located London branches

5 international offices

#### **OUR VALUES**

An Investors' Agent - completely independent and unbiased, helping clients establish a clear and focused strategy based on an intimate understanding of the sector

Aligned goals - seeking long-term, mutually-beneficial relationships

#### **OUR VISION**

To promote London as a safe haven for property investors. Unequivocal in supporting everything that contributes to the Capital's reputation for permanence, competence, transparency and best practice.







#### WHY USE US

60+

Years London Experience

16

**Branches Across London** 

5

**International Offices** 

65%

Fully Managed Properties

- International team of experienced multi-lingual property professionals
- Relationships with all of London's biggest Developers of residential property
- In-house marketing department generating maximum exposure across print and digital media
- Working with banks, law firms and corporate clients from FTSE 100 and Fortune 500 companies operating in London
- Corporate services department with dedicated Japan and China Desks
- Members of National Association of Estate Agents,
   Association of Residential Letting Agents, The Property
   Ombudsman and The Tenancy Deposit Scheme
- International offices assisting overseas clients on the spot
- All services offered carried out in-house (from marketing to letting to management to furnishing to tax returns).
   Nothing is outsourced to third parties enabling full control of service levels and timescales.





### AN END TO END SERVICE

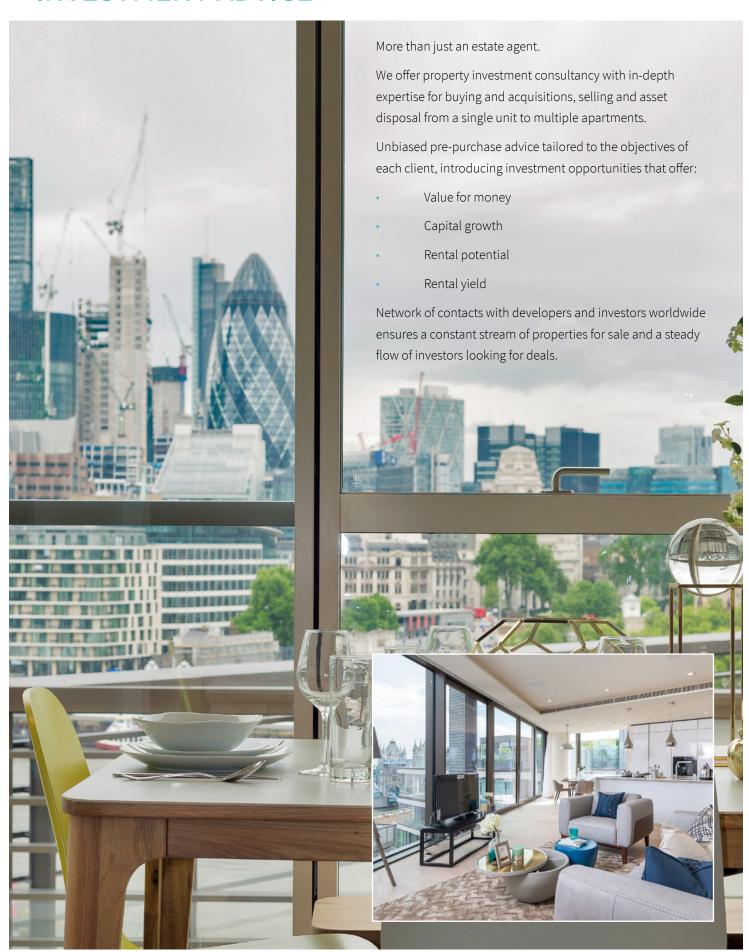
Providing a seamless and bespoke end-to-end service for buyers, sellers, landlords and investors.

Lifecycle approach to property investment:

- From advice and purchase at the outset
- During ownership (letting, management, tax returns, manage required interior refurbishment)
- Disposal to achieve the maximum price possible in the quickest timescales
  - ...a complete one-stop service



### **INVESTMENT ADVICE**



#### **PURCHASE**

We are dedicated to making the process of buying property as smooth and as hassle-free as possible, offering expertise at each stage of the buying process:

- Arranging finance (mortgage)
- Property search
- Make and agree an offer
- Assist in finding a solicitor
- Help with legal/conveyancing process
- Valuation/survey and mortgage offer
- Exchange of contracts
- Stamp Duty
- Completion





#### HANDOVER AND SNAGGING



Our team of independent snagging specialists offer a full service on completion, ensuring any problems are identified.

A detailed report is provided, noting any issues and follow up is done with the developer to ensure these are rectified:

A further check is carried out prior to completion to ensure all items have been resolved

... offering vital protection to investors and saving time, hassle and money.

### WHO ARE IN:STYLE DIRECT



Established in 2004, In:Style Direct are one of London's leading interior design and furnishing specialist companies:

- Offering a one-stop service of design-led furnishing packages for homeowners, investors, developers and sellers
- Designing and installing show-homes for UK developers Bellway,
   St George, Berkeley Homes, Barratt London and Mount Anvil
- Working with major Housing Associations including A2 Dominion and L&Q in designing concepts and furnishing solutions for new rental homes
- Home staging service for sellers to dress and sell properties quickly and at the best price
- In a fiercely competitive market, providing a real advantage to:
  - landlords in attracting and retaining good tenants with minimal voids; and
  - sellers in making their properties stand out and sell quickly
- 85% of the properties In:Style Direct furnishes let within 7 days and 80% dressed for sales, receive offers within 1 month
- In-house team of designers and installers ensure quality of service and timescales are met.



#### **FURNITURE PACKAGES**



Cost-effective, stylish, design-led furnishing packages which are often available for delivery within 48 hours:

- Every design creates a sophisticated living space appealing to tenants, homeowners and buyers
- Team of in-house designers create every package using co-ordinated on-trend furnishings and accessories
- We offer a number of furnishing solutions which can each be tailored
  - 'Gold' design for entry level
  - 'Diamond' design for mid-level with more design elements
  - 'Upgraded Diamond' design for those wanting a package but with some bespoke pieces
  - 'Bespoke' design by ani-M for a fully designed interior
- All standard items held in stock ready for speedy installation
- Packages include everyday essentials including kitchen, bathroom and electrical packs
- Curtains and window dressings produced in our own factory to enable control of quality, price and delivery times
- A complete, hassle-free one-stop service at extremely competitive prices.











#### **INTERIOR DESIGN**





- Completing projects of all sizes from single homes for owner occupiers to show-homes for developers, to whole buildings of multiple apartments
- Dedicated project manager and designer oversees every project from inception through to completion
- Access to all major design houses and furniture manufacturers to give full flexibility to any project
- Develop own "ani-M" branded textiles and fabrics including a range of widely acclaimed soft furnishings and accessories.
- Budgets are closely monitored with close communication with clients to meet their requirements
- In-house team of skilled professionals and craftsmen create stunning interiors that stand the test of time.



#### PROPERTY REFURBISHMENT



In:Style Direct undertake projects of all sizes:

- Small refurbishment jobs for owner occupiers and investors.

  Including every aspect from decorating or new flooring, a new kitchen or bathroom to providing advice on maximising space or carrying out an extension
- Large scale commercial projects for blocks of apartments and hotels from design right through to implementation
- In-house team of interior designers, builders, plumbers, carpenters, kitchen and bathroom specialists seamlessly manage every aspect of every project
- From planning and design to construction and installation,
   we ensure every project is completed to the highest standard,
   on time, and within budget.





#### LETTINGS AND RENTAL SERVICE

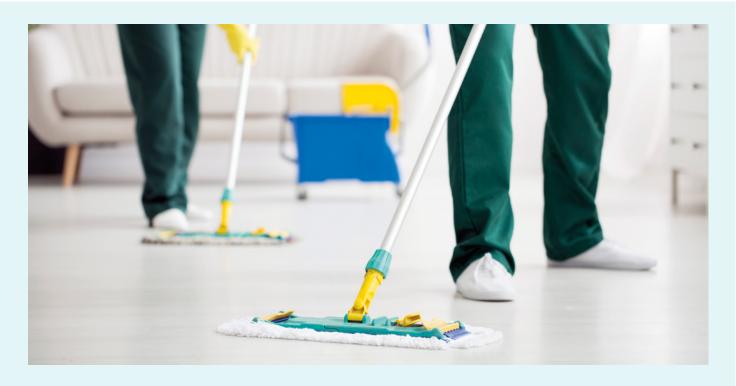


Experience since 1958 in letting some of the finest properties in London of every size including period conversions, modern developments and new-builds:

- ARLA qualified team specialise in finding high calibre professional and corporate tenants
- Assisting international relocation agents and HRs of leading FTSE 100 and Fortune 500 companies to provide rental homes for their executives
- Dedicated Japan and China Desks provide a home search service for employees of Japanese and Chinese companies. Native Japanese and Chinese speaking staff (both sales and property management) ensure highest standards and thereby long-term relationships
- In-house photographers producing professional imagery, floor plans and virtual tours
- Extensive networking and marketing through a wide range of platforms, ensure minimal voids and the highest possible rent, and thereby help clients receive the best possible return on investment
- Fully reference tenants, collect rents, hold deposits, deal with all legal documentation and ensure compliance with UK laws.



#### PROPERTY MANAGEMENT





Overseen by a qualified solicitor, our property management department provides day-to-day care and maintenance of properties:

- 90% of corporate tenants insist on renting only professionally managed properties
- Property management is very complex. Keeping up to date on all the regulations, red tape and ever-changing legislation ensures clients are protected

#### Look After Your Investment

- Deal with all maintenance act immediately if a tenant advises of a problem
- Carry out regular inspections to check the state of the property
- Payment of all bills (service charge/ ground rent)

#### **Vacant Property Management**

For properties used as second homes, our Vacant Management Service offer peace of mind by ensuring a property is inspected, looked after and complies with UK insurance requirements

 Regular inspections carried out; arrange clean before and post client visit; maintenance is dealt with; security checks and bills are paid.

### TAX RETURN SERVICE

The financial aspects of owning a property can be extremely complicated, for new and old landlords:

- Tax legislation in the UK has changed significantly over recent years and continues to change - regular updates are provided
- In-house accountants guide clients through tax allowances, changes and other relevant tax issues
- File annual Tax Returns, for both individual and corporate landlords
- File ATED (Annual Tax on Envelope Dwellings) for properties owned in company structures, whether rented or occupied.





#### **SALES**



Experience since 1958 in guiding clients through the sales process and in achieving the best price on selling a property:

- Aiming to make the process as simple as possible, on hand to assist with each step with regular advice and guidance throughout the process
- Our NAEA qualified team specialise in achieving the highest price in the quickest timescales
- International branches available to give updates on the pricing and process in local time zone and local language
- In-house photographers producing professional imagery, floor plans and virtual tours
- Comprehensive marketing through all available platforms as well as circulation to our own database of home owners, investors, financial planners and asset managers, ensure maximum exposure
- When an offer is agreed, assist with all aspects of the sale including appointing a solicitor.



### LONDON-WIDE BRANCHES

Network of 16 branches providing coverage across London six days a week

- The strategic positioning of our branches as a visible presence on the High Street and in some of London's most outstanding residential property developments is central to maintaining our high profile status to the local public
- Working closely with Tier 1 developers and our commitment to opening branches in several of London's award-winning, large regeneration developments remains at the heart of our expansion plans.





#### INTERNATIONAL NETWORK



Five international offices in China, Hong Kong, Singapore, India and Malaysia offer clients a highly personalised service in their home country and makes owning a London property as simple as possible:

- Dedicated local teams and Country Managers on hand to provide the highest levels of service and avoid the inconvenience of time differences
- Local multi-lingual teams act as clients' point of contact to avoid the need to speak to multiple departments in London
- Our Directors frequently visit all our international offices to meet clients and provide on the ground insights into the London market.



## **OUR DIRECTORS**



Anita Mehra Managing Director



Marc von Grundherr Director



Vidhur Mehra Finance Director



Simran Prasad Director of Property Management



Glen Neligan Director



Mansi Mehra Design Director In:Style Direct





info@benhams.com www.benhams.com



info@instyledirect.com www.instyledirect.com



info@animinteriors.co.uk www.animinteriors.co.uk





THE INVESTOR'S AGENT